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Supplier Information as to Management System **ARNOLD**



1. 1.1 1.2 1.3 1.4	Turnover over the last 2 Contact partner M T	d) Manufacture DM Idmin 2 years Man. Director Echn. Dept. ales	: : : :	Name:	Telephone:
1.5	General Information (co	OM Ompany, cata	logue, miscella	neous)	
2.	Product Information				
2.1	Product groups, e.g. materials, types of finishing processes (please also state products not part of your core business)				
2.2	Do you already supply similar products to other companies? Please give references.				
3.	Which dimensional rang	ges can you s	upply / proces	s? (Ø, length range)	
4.	Which standards can yo	our shipment	s comply with?	(ISO, EN, DIN, GME, V	W, BMW, MB etc.)
5.	How is your Manageme DIN EN ISO 14001, DIN			TS 16949, DIN EN ISC	9001, VDA B6 T1,
6.	What types of Certificat Audits; if any, please er				

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7. vise th	How long is your certificate valid for? (Ex.: from 1998-2001) If you are not certified, please ade planned certification date.
8. ment/l	How to you safeguard your quality? (Please briefly describe your Quality Manage– Environmental Management, Energy Management actions, e.g. Using a general test flow chart)
9. frictior	What type of measuring devices (e.g. tensile test unit, X- Ray) and tests (e.g. corrosion tests, torque measurement) do you use?
10.	Which quality verification documents can you provide? (e.g. DIN EN 10 204 Approval Test Certificate 3.1B, etc.)
11.	Do you have a systematic system to monitor deadlines; please describe?
12.	Do you notify your customers in case of delays in delivery; please describe?
13.	Are you likely to use any subcontractors for our products? If so, please let us know who they are!
14.	Have you taken out product liability insurance? What is the basic cover sum and cover in case of recall?

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In case of query, we will be pleased to help:

 Purchase dept.
 Mr. Müller-Hornung
 07947/821-173

 Techn. Dept. / Op. Sched.
 Mr. Schmieg
 07947/821-315

 QM
 Mr. Halter
 07947/821-168